

General Terms and Conditions GTC

1. Consultation services and presentations on "biological longevity" are provided by Mr. CHAAVA or trained consultants—either in person, by telephone, online, or via email. The quantum-biological approaches offered, from the perspective of alternative medicine or naturopathy, do not constitute medical therapy in the sense of conventional (allopathic) medicine. They are intended to stimulate the body's self-healing mechanisms and are not a substitute for diagnosis or treatment by a physician. Therefore, medical advice should always be sought in the event of health issues or illnesses. Despite the greatest care, no guarantee can be provided regarding the accuracy or completeness of this information. Furthermore, no liability is assumed for any physical or psychological health-related damage or subsequent harm.
2. **Confidentiality**
   The obligation of confidentiality continues to apply even after the conclusion of health consultations, presentations, and seminars.
3. **Payment terms**
   The products can be ordered via the website in the online shop against credit card payment.
4. **Presentations and workshops (webinars & seminars)**
   The lectures and workshops are generally free of charge. If fees are agreed upon for organizational reasons, they must be paid in advance. Participants assume full responsibility and liability for themselves for the duration of the workshop. Cancellations made 7 days before the course or in the event of no-shows will be charged the full course fee. In the event of illness of the lecturer/instructor, severe weather, force

majeure, or other serious reasons, the workshop or scheduled appointments will be canceled without consequences for both parties. Any fees already paid will be refunded in this case.

5. **Liability**
   Liability for any possible negative consequences (including direct or indirect consequential damages) arising from the consulting and product services mentioned under 1. is excluded in all cases. Liability for any type of damage, including consequential damages, resulting from the use of this information is excluded.
6. **Final provisions**
   Amendments and additions to this contract must be made in writing to be effective. Oral side agreements are not valid.
7. **Severability clause**
   Should any of these provisions be invalid, the validity of the remaining provisions shall remain unaffected. The invalid clause shall be replaced by a provision that most closely approximates the invalid provision economically and legally.